

South Carolina Department of Probation, Parole and Pardon Services
Victim Services Survey

1. If you received a notification letter advising of the parole hearing, did you receive it 30 days prior to the hearing date? Yes _____ No _____ N/A _____

If no, how many days prior to the hearing date did you receive your letter? _____

2. Were the directions to the hearing provided in the attachment to the letter helpful to you? Yes _____ No _____ N/A _____

3. Do you have any suggestions as to how we could improve our letter and/or attachments?

4. Were you greeted promptly and courteously by Victim Services staff upon your arrival at the hearing? Yes _____ No _____ Comments: _____

5. Was the hearing process explained to you by staff prior to your speaking to the Parole Board? Yes _____ No _____ Comments: _____

6. Were any questions that you asked answered adequately by staff? Yes _____ No _____ Comments: _____

7. Did you have to wait longer than expected before your case was called? Yes ____ No ____
Approximately how long did you wait? _____
Comments: _____

8. Were you treated courteously and professionally by the Parole Board? Yes ____ No ____
Comments: _____

9. Were you given a chance to speak to the Parole Board? Yes _____ No _____
Comments: _____

10. If you spoke to the Board, were you given enough time to express your feelings?

Yes _____ No _____ Comments: _____

Victim Services Survey - Page Two

11. Were you advised of the outcome of the hearing before you left that day? Yes _____
No _____ Comments: _____

12. If the case was paroled, were you given follow-up information by Victim Services staff?
Yes _____ No _____ Comments: _____

13. If the case was rejected, was it explained to you when the case could be heard again?
Yes _____ No _____ Comments: _____

14. Do you have any suggestions/comments on how we can make this process easier for victims? _

Date you attended parole hearing _____

Date survey questionnaire completed _____

(Optional) Your name _____
Address _____

Work ph#: _____
Home ph#: _____